

Capture the complete patient story naturally and efficiently

Nuance® Dragon® Medical One

Next-level speech-driven clinical documentation with secure, convenient, and comprehensive support from pre-charting through post encounter.

Fast, flexible, and future-proof

Built on a modern architecture, Dragon Medical One, the industry's #1 rated conversational AI workflow assistant and documentation companion, empowers clinicians to create comprehensive clinical documentation and more naturally navigate workflows using just their voice.

- **Off-the-charts accuracy.** Sophisticated speech capabilities allow you to dictate high-quality notes. Achieve 99% accuracy, including automatic accent detection and audio calibration, with no voice profile training.
- **Dictation done better.** Advanced speech with natural language commands promotes a hands-free, efficient approach to documenting care before, during, or after the patient visit. Clinicians decide how and where documentation gets done—from dictating at the cursor to using an integrated dictation box, as well as modern browser support.
- **Personalized productivity boosters.** Streamline documentation by creating and sharing shortcuts, AutoTexts, voice commands, and custom vocabularies across individuals, departments, and organizations.
- **Auto-punctuation.** Save time with speech recognition intuitive enough to finish your sentences—and punctuate them correctly.
- **Extra mobility.** When paired with PowerMic Mobile, any workstation becomes a dictation station, giving clinicians freedom to document notes using their smartphone as a secure wireless microphone.
- **Consistent voice experience.** Easily manage licenses, deployments, and default settings to ensure an efficient, familiar, and predictable experience across care settings, devices, and apps.
- **Industry-leading architecture.** With remarkable responsiveness and resiliency, this HITRUST CSF-certified solution enables broad integration and seamless support for both browser and web-based EHRs—giving you the flexibility you need in the environment you want.



**Ranked #1 Best in KLAS
Speech Recognition for
4 Consecutive Years!**

**Delivering better productivity,
efficiency, and quality**

98% of physicians
recommend Dragon
Medical One

50% less time spent on
documentation

100M fewer clicks per day

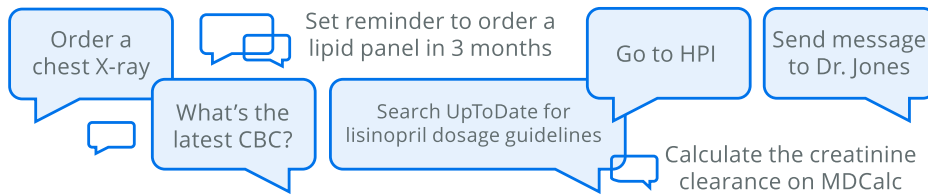
54% increase in
optimized user
productivity

**8 out
of 10** physicians agree
that Dragon
Medical One
improves overall
documentation
quality



Ease access for an enriched workflow experience

Using integrated voice skills, Dragon Medical One alleviates the administrative burden on clinicians. By reducing repetitive tasks and easing information access, clinicians can spend less time on documentation—and more time with patients.



Custom skills

Create your own voice experience by automating tasks such as chart navigation, orders, and signing notes. Go beyond clinical workflows to draft personal emails, navigate Microsoft Office documents, and search the web.

Advanced skills

With built-in access to third-party apps, use your voice to seamlessly search for clinical content through applications like UpToDate or access medical reference data with MDCalc.

Premium skills

Extend the reach of your investment with EHR-specific voice skills designed to enhance capabilities and drive even more efficiency.

Boost efficiency and improve performance

Use self-service analytics and peer benchmarking to track and monitor KPI trends while maximizing individual and group-level performance with actionable intelligence. Identify opportunities for ongoing improvement and measure performance against hundreds of thousands of users across more than 6,500 healthcare organizations.

To learn more about Dragon Medical One, call 877-272-8280 or visit www.1st-dragon.com/dragon-medical-one

About 1st-Dragon/CME

The origins of 1st-Dragon/CME began during the 1990s when we started working with earlier versions of voice recognition software. As the development of EHR/EMRs appeared on the market, we focused our efforts on customizing Dragon Medical to compliment the workflow of each provider based on their utilization of the EHR/EMR.

Today, we are the leading Nuance Platinum Partner with over 25 years of experience helping thousands of healthcare organizations enhance their workflow using Dragon Medical One. We have evolved into an organization with the experience to work with and support all practice sizes. We specialize in offering our clients a customized approach which is designed specifically for their clinical workflow.

When people aren't talking to Dragon Medical, they're talking about it

"Dragon has literally made me a better father. The amount of free time I now have on the weekends to spend with my children is price-less. Before Dragon, I would spend anywhere from three to six hours on a Sunday, reviewing, editing, and signing numerous charts that took away family time. Dragon changed that for me, and I am grateful."

— Dr. Michael Greene
Peachtree Spine Physicians

Nuance Dragon Solutions: Achieve more with Dragon as your AI copilot

Nuance Dragon Solutions offer flexible and efficient new ways to document care to promote better work-life balance for caregivers and a better experience for patients.



Did you know?

Dragon[®] Medical One enables clinicians to:

Dictate and send
referral letters

Draft and complete
return to work letters

Access third
party clinical
content

Obtain
prior
authorization

Navigate
the EHR

Sign
patient
notes

Annotate
patient charts

Review and
place orders

Reply to
messages

2 hrs

up to 2 hours freed per
clinician per shift to
spend with patients

8 of 10

physicians agree that
Dragon Medical One
improves overall
documentation quality

90%

of clinicians agree that
Dragon Medical One helps
improve the quality of
clinical documentation

“Dragon Medical One has changed my life.
This was the first week in a long time that I was able to
leave the office on Friday without any open encounters.”

Delana Wardlaw, MD
Family Medicine Physician, Temple University Health System



Getting started with Dragon® Medical One has never been easier.

Immediate 99% accuracy

Achieve high-quality documentation with immediate 99% accuracy, enabling a heightened user experience without disrupting your practice.

Cloud-based flexibility

A cloud-based speech solution allows clinicians to document whenever and wherever you are.

No-voice profile training

No voice-profile training, and built-in advanced accent detection saves time for clinicians.

200+ EHR integrations

Streamline workflow and documentation with convenient shortcuts and easier access to specialized information.



"We chose Dragon Medical One for its ongoing improvements in speed, accuracy, and accent detection. It worked right away; there's no need to complete any training texts as you do for other solutions. I have a slight German accent, and I have colleagues with much stronger accents, and Dragon Medical One works perfectly. It has amazing speech recognition capabilities."

-Dennis Dey, MD, Proactive Pain and Neurology

Meet Dragon Medical One

Conquer the clicks with advanced speech recognition that delivers a more productive, personalized documentation experience before, during, and after the patient visit.

2 hrs

Up to 2 hours freed per clinician per shift to spend with patients



54%

Optimized clinicians are up to 54% more productive



+1

Pays for itself by giving you time to see one additional patient per week.*



*Based on documentation time savings conducted from a Nuance customer survey.



Six key benefits of using Dragon Medical in the cloud.

The Dragon® Medical speech recognition engine—powered by medical vocabularies and specialty language models—delivers highly accurate, secure, and healthcare-compliant speech-to-text from the start. Available for use in any Windows-based application and compatible with leading EHRs, Dragon Medical learns and continues to improve over time. Users can personalize their documentation environment and maximize productivity through custom vocabularies, auto-texts with defaults and fill-in fields, voice editing, voice navigation commands, and step-by-step commands.

By taking Dragon Medical to the cloud, Nuance® elevates speech recognition with a simple, sleek, easy-to-maintain documentation tool that offers significant benefits over desktop solutions.

Enhance performance and flexibility with cloud-based Dragon Medical One



1. A cloud-based, single-voice profile ensures a seamless, consistent, and personalized experience for users across applications and on an unlimited number of devices. With no required logoff wait time, profile corruption is nearly nonexistent. Customizations—templates, vocabularies, terminologies, auto-texts, preferences—create a product truly unique for each user.



2. PowerMic™ Mobile, compatible with Dragon® Medical One, turns personal mobile devices into convenient, wireless microphones and bypasses the hassles of USB ports, soundcards, or audio drivers. Plus, users move from room to room, workstation to workstation, documenting patient care virtually anywhere—not just at the EHR workstation.



3. Automatic updates ensure that users always have the latest and greatest speech recognition engine and the most comprehensive product available, with no physician downtime.



4. Facilities experience virtually worry-free IT when the speech-to-text conversion takes place off-premises. Lower CPU, RAM, and hard disk space requirements stipulate fewer infrastructure and hardware concerns, while easy installation and maintenance mean less work for IT staff and less hassle for clinicians.



5. Security and reliability delivered via Microsoft Azure cloud-computing services run on geographically dispersed, active-active, redundant data centers featuring HITRUST CSF certification and a 99.95% uptime guarantee. Speech data is sent securely over 256-bit encryption channels using TLS protocols into the EHR.



6. Individual and sitewide usage metrics and trends are available to help larger physician groups track clinician efficiency, productivity, and workflows to improve performance and monitor clinician adoption.



Applying technology to foster growth and resiliency

1st-Dragon helps clinics and practices build a better foundation for patient care—while preparing for tomorrow's challenges.

Approximately **94% of clinicians** still type patient notes into the EHR—reducing efficiency and compromising the patient-provider experience. Clinics and practices need cost-effective technology solutions to help them stay competitive, boost compliance, and improve care quality.¹

Patient Frustration



71% of patients are frustrated with their healthcare experience²

Clinician Burnout



More than 40% of clinicians experience burnout³

Research conducted with clinicians about the role of technology and significant issues affecting their clinics and practices:



94% believe speech recognition and virtual assistant technology *will improve the ability to document care*



70%+ agree ambient technology allows them to *focus more on patient care*



97% using ambient technology are *more focused, personable, and engaged*



90% agree speech recognition *helps improve clinical documentation*

¹ Nuance survey conducted on the role of technology in clinics and practices; July 2020.

² Redpoint Global survey conducted from research revealing consumer opinions about their experiences with healthcare organizations.

(<https://www.redpointglobal.com/press-releases/75-of-u-s-consumers-wish-their-healthcare-experiences-were-more-personalized-redpoint-global-survey-reveals/>); February 2021.

³ Medscape National Physician Burnout, Depression & Suicide Report 2019 (<https://www.medscape.com/slideshow/2019-lifestyle-burnout-depression-6011056#1>).



Boost Clinician Productivity + Increase Dictation Accuracy

Rapidly navigate the EHR, and insert text using dictation for new levels of usability and efficiency.

Total Dictation Control At Your Fingertips

Nuance® PowerMic 4 brings clinician dictation to a new level by making it quick and easy to control the microphone, navigate and select on-screen fields, and insert, review, and edit generated text.

With new features such as a larger pointing device, additional buttons, and magnetic mount support, physicians will enhance their productivity with an improved ergonomic control of dictation and speech recognition functions.

Available in 3 and 9-foot cord lengths.

KEY FEATURES:

- » **Magnet mount support** allows compatibility with magnetic mounting systems, such as laptop, desk, or car mounts.
- » **USB plug-and-play installation** ensures compatibility with a wide range of computers.
- » **Unidirectional noise-cancellation microphone** ensures compatibility with a wide range of computers.
- » **Easy-to-clean antimicrobial surface** promotes safety in clinical settings.



Nuance® PowerMic 4 Clinician Dictation Microphone



Thumb Control Operation

Simplified design makes it easier for dictating, navigating, reviewing, and editing speech recognition generated documentation.



USB Connectivity

USB connectivity ensures compatibility with a wide range of computers.



Accurate Dictation

Unidirectional microphone with noise-cancellation ensures higher accuracy in even the noisiest environments.



Intuitive Design for Ease of Use

Integrated pointing device, mouse functionality, and tab features speed navigation while a flush angled microphone offers optimal recording and user comfort.

Take *Full Control* of your Dictation.

With the Nuance® PowerMic 4, clinicians can rapidly navigate EHR, template, or report fields and insert text using dictation for new levels of usability and efficiency.



- » **Operating System:** Windows 10-11
- » **USB:** USB 2.0, type A (compatible with USB 3.0)
- » **Frequency Response Input/Output:** Microphone 20 - 12,000 Hz, Speaker 300 - 7,500 Hz, Signal-to-Noise Ratio: >70dbA
- » **Compatibility:** Compatible with Dragon Medical One 2021.4 SR1, Dragon Professional Anywhere 2021.4, and SR1 SpeechKit SDK 2021.4
- » **Immunity:** – EN 55035:2018 – Electromagnetic Compatibility of multimedia equipment—Immunity requirements
- » **Power Consumption:** Current: < 100mA (max playback volume), Power: max 0.5 VA (max playback volume)
- » **Operation Conditions:** Operating Temperature 5° to 45° C (41°F to 113°), Humidity: 10% - 90%
- » **Emmissions – Class B:** – EN 55032:2015 – Electromagnetic Compatibility of multimedia equipment—Emissions requirements



Turn your smartphone into a secure wireless microphone

PowerMic Mobile gives clinicians the freedom to complete clinical documentation using a smartphone as a wireless microphone.

More freedom, the same PowerMic experience

PowerMic Mobile turns your smartphone into a secure wireless microphone for use with Windows-based desktop clinical speech recognition solutions. Optimized for use with Dragon Medical One and other Nuance healthcare solutions, PowerMic Mobile gives clinicians the freedom to roam from workstation to workstation, room to room, and location to location to complete clinical documentation using a smartphone as a wireless microphone at the desktop.



Subscribe

Healthcare organizations subscribe to PowerMic Mobile, and clinicians simply download the iPhone or Android app.



Capture

Users log into any supported PC and their smartphone automatically pairs with the workstation to provide wireless connectivity for audio capture.



Connect

The smartphone's mic captures the audio and inputs it directly into the speech recognition solution, functioning just like the PowerMic 4, including user programmable buttons.

PowerMic Mobile enhances clinicians productivity and convenience with support for virtualized EHR deployments, user programmable buttons, and 256-bit encryption with end-to-end security over WiFi or cellular networks. Clinicians can now opt to use PowerMic Mobile as a complimentary input device, or as an alternative, to the PowerMic 4 or other supported handheld or headset microphone.



FEATURES AND BENEFITS

Greater clinician mobility. Clinicians can complete their patient notes at any available workstation, with or without a hard-wired microphone, as soon as they meet with each patient.

Scalable and centrally managed. PowerMic Mobile is highly scalable so it can grow with your organization and offers web-based central management for configuring and managing user accounts and preferences.

Works with virtual desktops. Desktop or thin client, at work or outside the office, PowerMic Mobile offers greater clinician mobility throughout the hospital, clinics, and at home with vendor-agnostic and endpoint-agnostic support for virtualized EHRs.

Automatic workstation pairing. PowerMic Mobile offers several intuitive mechanisms for pairing mobile devices with target applications, including Windows Login ID, Nuance Application Username, or token-based pairing.

User programmable buttons. PowerMic Mobile makes dictation easier and faster with programmable on-screen buttons to control audio capture, navigate templates, and effortlessly move through clinical documents for review and editing

Compatible with iOS and Android. App distribution via the App Store and Google Play Store significantly simplifies end-user roll out.

Perfect companion to PowerMics. Support individual preferences and workflows by offering a combination of hard-wired PowerMics and PowerMic Mobile throughout the healthcare organization.

Optimized for Nuance solutions. Designed to work with any Windows-based desktop solution, PowerMic Mobile has been fully tested and optimized for use with Dragon Medical One and other Nuance healthcare solutions.

Ready to take your documentation to the next level?

Contact us to get started today!

"Clinicians can use voice recognition on any workstation or laptop because PMM automatically pairs with the device. It is so slick, it's really unbelievable. The accuracy is uncanny - it's as accurate as the PowerMic but at a lower cost. It works incredibly well."

Paul Clark, MD
CMIO, Concord Hospital

System Requirements

Minimum device requirements: iOS 9.3.5 or later (iPhone 4s not supported) or Android 6.0, Windows PC, and Internet connectivity

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Still Using Dragon Medical Practice Edition?

Our legacy solution, the **Dragon Medical Practice Edition (DMPE)** Series, is no longer supported or available for purchase. Using a version of DMPE without important updates may result in voice recognition degradation, greater security risks, and possible HIPAA violations for your practice. Nuance and its Partners will not be responsible for any security incidents, breaches, or other security failures.

98% of physicians recommend Dragon Medical One

Improve the speed and quality of patient documentation in your practice when you upgrade to HIPAA compliant **Dragon Medical One (DMO)** speech recognition.

Nuance® Dragon® Medical One

READY TO TRY DMO FOR FREE?

We offer a **FREE TRIAL** of our AI-powered cloud solution **Dragon Medical One** to test with your EHR and conduct your own proof of concept. DMO has continuous automatic updates, eliminating the need to upgrade again. Our team of experts ensure a seamless transition and will transfer your commands and custom vocabulary so you can be up and running in no time. Contact us today to take advantage of our discount pricing for users upgrading to DMO.

